

## **DENTAL SERVICES INFORMATION**



### **A. Registration:**

Monday, Tuesday and Thursday from 7:30am to 4:00pm. Wednesday from 7:30am to 5:30pm and Fridays from 7:30am to 3:00pm.

**B. Age:** Childrens from 6 months to 19 with insurance. \*Adults only as an emergency.

### **C. Insurances accepted:**

For children:

Medicaid

Children Medical Services (CMS)

Dental Quest - Healthy Kids

MCNA - Integral or Healthy Kids

Liberty-Staywell

Argus

**Mcna PPD – If you have difficulty getting appointment you can disenroll from PPD plan and go to straight Medicaid.**

For adults: \*We accept Medicaid and Staywell in case of emergency. We will verify eligibility for uninsured patients. Please read Part D and Part F.

### **D. Are you eligible for dental services?**

The dental clinic works with a financial scale based upon federal poverty level percentages for uninsured patients.

Documents accepted for eligibility verification are:

- 📄 W2 form (taxes).
- 📄 Last 4 pay stubs.
- 📄 SSI monthly benefits letter.
- 📄 Child support documentation (Monthly amount).
- 📄 Unemployment benefits letter.
- 📄 Notarized letter (in case you don't receive pay stubs from your job or in case you are a self employee).
- 📄 Food Stamps Letter.
- 📄 Shelters Letters.

\*Additionally you need to provide Photo ID (Driver's License) or Passport. If you are currently unemployed and someone is supporting you with your financial responsibilities, it is important that you include that person in the Financial Information Form at the moment of the registration and provide any accepted documents (details Part B of this page) for completing the financial eligibility. **If you don't provide any income information, or misrepresent your financial information you will be automatically charged 100% of the cost for the dental treatment.**

### **E. Pregnant woman dental program requirements:**

- 📄 You need to provide from your doctor a medical referral (it is a medical procedure authorization) that certifies your pregnancy due date, whether we can take X-Rays, and whether you have any medical conditions that would prevent treatment.
- 📄 You need to complete the registration first. Please read **Part A** (registration) and **Part D** (eligibility).

**F. Emergencies:** We also provide walk-in services as a **primary care institution for dental care** for children's and adults less than 49 years.

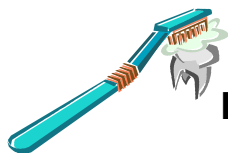
- 📄 We Accept emergencies **MONDAY to THURSDAY only at 7:30am to 8:00am or 12:30pm to 1:00pm and FRIDAYS only at 7:30am.** **You still need to provide Financial Information (Read part D) or bring proof of acceptable insurances.**

### **G. What is a primary care institution?**

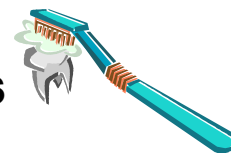
Primary care is the level of healthcare that occurs when a patient is evaluated and treated by a general dentist and, if necessary, is referred to a specialist for more complex procedures.

**Florida Department of Health - Dental Clinic**  
**3339 East Tamiami Trail Bldg H room # 149**  
**Tel Number: 239-252-5314 - Fax: 239-252-5396**

**The Department of Health, Collier County Health Department is an EEO/AA employer and provider. If you need assistance or accommodation in order to participate in one of our programs or services, please call the Department of Health, Collier County Health Department Equal Opportunity Coordinator at (239) 252-7724, Fax (239) 252-8285. TDD services are also available by calling (239) 252-8801.**



## INFORMACION DE LOS SERVICIOS DENTALES



**A. Registro:** Lunes, martes y jueves desde las 7:30am hasta las 4:00pm. Miércoles desde las 7:30am hasta las 5:30pm y viernes desde las 7:30am hasta las 3:00pm.

**B. Edad:** Desde 6 meses hasta los 49 años. \*Adultos solamente en caso de emergencias

**C. Seguros dentales aceptables:**

Para niños:

Medicaid

Children Medical Services (CMS)

Dental Quest - Healthy Kids

MCNA - Integral or Healthy Kids

Liberty-Staywell

Argus

**Mcna PPD – Si usted tiene dificultad para obtener servicios bajo esta cubierta, usted puede solicitar cancelar su inscripción en el plan dental PPD y quedarse bajo la cubierta de Medicaid completo.**

Para adultos: \*Aceptamos Medicaid y Staywell en caso de emergencias. Se verificará la elegibilidad para adultos sin cubierta de salud. Favor leer Parte D y Parte F.

**D. ¿Es usted elegible para recibir servicio dental?:**

La Clínica Dental trabaja con una tabla de porcentaje basado en familias de escasos recursos.

**Documentos aceptados para verificación de elegibilidad son:**

- 📄 La Forma W2 (Contribución de Impuestos)
- 📄 Últimos 4 talonarios de cheque
- 📄 Carta de SSI (Seguro Social)
- 📄 Carta de Pensión alimenticia
- 📄 Carta de beneficios por desempleo
- 📄 Carta de Estampillas de alimentos (Food Stamp)
- 📄 Carta de hogares refugio
- 📄 En el caso de que usted trabaje por cuenta propia, puede proveer carta notariada mostrando sus ingresos

Adicional a esto usted necesita proveer Identificación con foto (licencia de conducir o pasaporte). Si usted actualmente está desempleado y alguien está proveyéndole para sus responsabilidades financieras, es importante que usted incluya los anteriores documentos de dicha persona al momento del registro. Si usted **no provee entregar información de sus ingresos** se le cobrará automáticamente el **100% (cien por ciento) del costo del tratamiento dental.**

**E. Requisitos para el programa dental para mujeres embarazadas:**

- 📄 Necesita proveer una autorización de su médico (doctor) antes de cualquier tratamiento dental. El referido Médico debe certificar su estado de embarazo y la fecha del parto, para saber si se le puede tomar radiografías y si usted tiene alguna condición médica que el dentista deba saber.
- 📄 Al completar su registración, debe proveer información financiera detallada en la **Parte A y Parte B** de ésta página.

**F. Emergencias:** Aceptamos emergencias como **institución de cuidado dentales primarios para niños y adultos menores de 49 años.**

- 📄 Aceptamos emergencias de **LUNES a JUEVES a las 7:30 a.m. o a la 1:00 p.m. y VIERNES solo a las 7:30 a.m.** Tendrá Siempre tendrá que proveer su información financiera. (Detalles en la **Parte D** de este documento).

**G. ¿Qué es cuidado primario?**

- 📄 El cuidado primario es cuando el paciente es evaluado por un dentista general y si es necesario será referido a un especialista para un tratamiento más complicado.

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